



## Rules & Regulations

The purpose of TailWaggers Doggy Daycare, LLC, (herein referred to as TDDC, LLC), is to provide a safe, fun, and stimulating social environment for dogs. We want to ensure the safety and health of your pet and other guests, therefore we require all guests and owners to abide by the following rules and regulations:

**HOURS OF OPERATION** TDDC, LLC is open Monday through Friday from 6:00 a.m. to 6:00 p.m. and Saturday and Sunday from 7:00 am to 6:00 pm. You may drop off and pick up your dog(s) any time during these hours. There are no pick up or drop off times on holidays. Late pick-ups (until 7p.m.) are accommodated for an extra fee.

**VACCINATIONS** All dogs coming to TDDC, LLC for daycare, spa days or boarding must have up-to-date vaccinations. TDDC, LLC requires written verification from the dog's veterinarian to show that the following list of vaccinations is current: **Distemper, Hepatitis, Leptospirosis, Parainfluenza, Parvovirus (DHLPP), Rabies and Bordatella.** TDDC, LLC requires the bordatella vaccination be given every 6 months. No dog will be admitted to TDDC, LLC without written verification of these vaccinations. It is your responsibility to provide on-going verification of current vaccinations. Puppies may be admitted without these vaccinations but must be vaccinated as required and recommended by veterinarians. Puppies must be vaccinated for rabies at 4 months of age.

**HEALTH** All dogs coming to TDDC, LLC for daycare, spa days and boarding must be in good health. Owners must provide verification that their dog is in good health and does not have any communicable disease that could jeopardize the health and well-being of other dogs. Any communicable disease acquired by your dog must be reported to TDDC, LLC. Dogs that have been ill with any communicable disease will require a veterinarian's certification of health before being allowed back to TDDC, LLC for daycare, spa days or boarding.

**NAILS** Dogs' nails must be kept trimmed for the safety of other dogs and TDDC, LLC workers. **If nails are found to be unreasonably long or sharp, nails will be trimmed and charged to the parent at TDDC, LLC's current rate for a nail trim.**

**AGE/SEX** Puppies between the ages of 8 weeks and 7 months are welcome to play at TDDC, LLC without being spayed or neutered. All dogs older than 7 months of age must be spayed or neutered

**BREEDS** Dogs with any aggressive tendencies regardless of breed will not be accepted for daycare or boarding at TDDC, LLC. Dogs in the "bully breed" classification (e.g. Pit Bull Terriers, American Pit Bull Terriers, Staffordshire Bull Terriers, American Bull Dogs or breeds that have the appearance or characteristics of one of these breeds) will not be accepted for daycare or boarding at TDDC, LLC. Wolves/wolf mixes will not be accepted for daycare or boarding at TDDC, LLC.

**FLEA & TICK PROTECTION** All dogs must be protected with flea and tick preventative year round (including the winter months when the temperatures drop below 32 degrees Fahrenheit). TDDC, LLC requires all dogs to be on a flea and parasite preventative: fleatick collars are NOT allowed. Product suggestions: Advantix, Sentinel, Front Line, or Front Line Plus. All dogs will be checked for signs of fleas and ticks upon arrival at TDDC, LLC and will not be admitted to day care if signs of fleas or ticks are noticed. **If, at any time while at TDDC, LLC a dog is noticed to have fleas or ticks, treatment will be applied and charged to the parent at the minimum rate of \$25.00.**

**COLLARS, LEASHES & NAME TAGS** While at TDDC, LLC all dogs must wear a collar and have a name tag with their name on their collar. **If a dog is not wearing a name tag, one will be provided at an additional charge.** Quick release collars are required for the safety of your dog (quick release collars are designed to break if caught on something). **No chains or buckle collars will be allowed.** Parents will bring their dog(s) in on a leash. TDDC, LLC employees will bring the dog(s) back to the play areas on its (their) leash(es) and will return the leash(es) to the parent. Parents will maintain possession of their dog's leash(es), bringing it (them) back with them to TDDC, LLC when they return to pick up their dog(s). If a parent forgets the leash(es) when they return to pick up their dog, TDDC, LLC will provide a leash for transport of the dog(s) to the parent's vehicle.

**FOOD** All food brought to TDDC, LLC for boarding must be placed in small, individual containers for each dog and must include dogs name and amount to be fed to each dog for each meal.

**TEMPERMENT** All dogs will be assessed to ensure that they are non-aggressive and non-protective of toys or food before being permitted to enroll in daycare or boarding. TDDC, LLC staff will assess your pet's temperament to determine suitability of TDDC, LLC for your pet. Please remember that your pet will be spending time with other pets and that every dog's safety, health and well-being is our main priority. **Please bear in mind that while playing with other dogs small bites and scratches do occur from time to time, even during supervised playtime.**

**ENROLLMENT** All dogs must have a complete and up-to-date enrollment form, including veterinarian records, on file. If your dog has not been at our facility for more than 6 months new veterinarian records will be required. All required TDDC, LLC forms must be signed by parent before enrollment in daycare or boarding.

**FEES** All fees must be paid at the end of each day or at the end of each boarding stay. Acceptable forms of payment are cash, credit card (VISA/MasterCard/Discover), or debit card. Discounted punch card packages must be paid in advance. Pre-paid, discounted packages are non-refundable. Punch cards expire six months from purchase date. A current credit card number and expiration date must be on file at all times.

**RESERVATIONS** To ensure space for your dog it is required that reservations be made for daycare, spa days and boarding. There is a limited number of suites for our boarding guests. Because of this please make your reservations as far in advance as possible. If all suites are reserved for other guests, you may still bring your dog for boarding at TDDC, LLC. However, you will have to provide your own kennel for his/her overnight sleeping accommodations.

**CANCELLATION POLICY** A 24 hour cancellation notice is required for boarding. A penalty of the first day fee will apply if no cancellation notice is given (ie. "no show") or if the overnight stay is cancelled less than 24 hours in advance of the first night of the scheduled stay. This excludes holidays where the full amount of the scheduled overnight stay will be charged for "no shows" or for when the stay is cancelled less than 24 hours in advance of the first night of the scheduled stay.

Parent's Signature \_\_\_\_\_ Date \_\_\_\_\_

*TailWaggers Doggy Daycare, LLC reserves the right to make changes to the Rules and Regulations without advanced notice.*  
[www.tailwaggersdoggydaycare.com](http://www.tailwaggersdoggydaycare.com)